

DMH

Placemat Initiatives



Missouri Department of
MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.



Missouri Department of Mental Health

Fiscal Year 26 Placemat



Capacity and Infrastructure

- Complete Planning and Design Phase for new behavioral health hospital in Kansas City; Begin Pre-construction Phase.
- Implement strategies to improve the effectiveness of the pre-trial competency-related referral processes.
- Increase number of individuals successfully restored to competency.
- Establish billable service for individuals served in DBH-DD partnership reconceptualization beds

Children's Services and Supports

- Expand local Systems of Care across the remaining 70 counties
- Develop formal transition plan with Department of Social Services for children aging out of Children's Division.
- Develop internal processes to triage and case manage high needs individuals.

Quality Outcomes

- Complete phase 2 of Electronic Long-Term Services and Supports (eLTSS) project
- Develop and implement department wide strategy to improve safety and foster safe environments for staff and clients.
- Redesign Department Dashboard and process to review information.
- Electronic Health Record (EHR) Go Live.
- Prepare DMH systems for the Missouri Vital Enterprise Resource System (MOVERS) implementation.

Well-being and Self-Sufficiency

- Develop a preventative and treatment strategy for behavioral addictions including gaming and gambling.
- Revise and optimize the substance use disorder treatment model to align with practices consistent with the most recent national guidelines.
- Mature Value Based Payment for Employment Service to incentivize outcomes.

Workforce

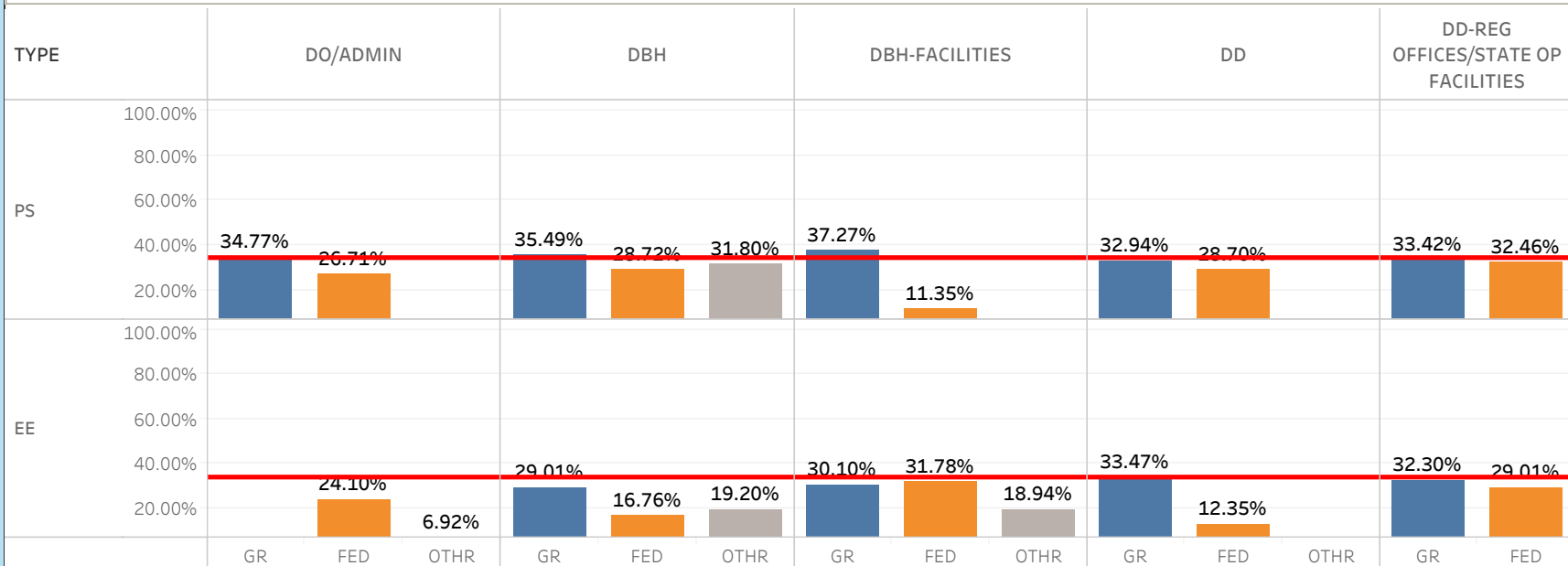
- Optimize and standardize payroll practices.
- Design, develop, and launch new supervisor training program.
- Expand direct support professional (DSP) apprenticeship program to all DD state operated facilities.
- Finalize development and launch of mental health and intellectual and developmental disabilities care track for high schoolers.

Budget Expended

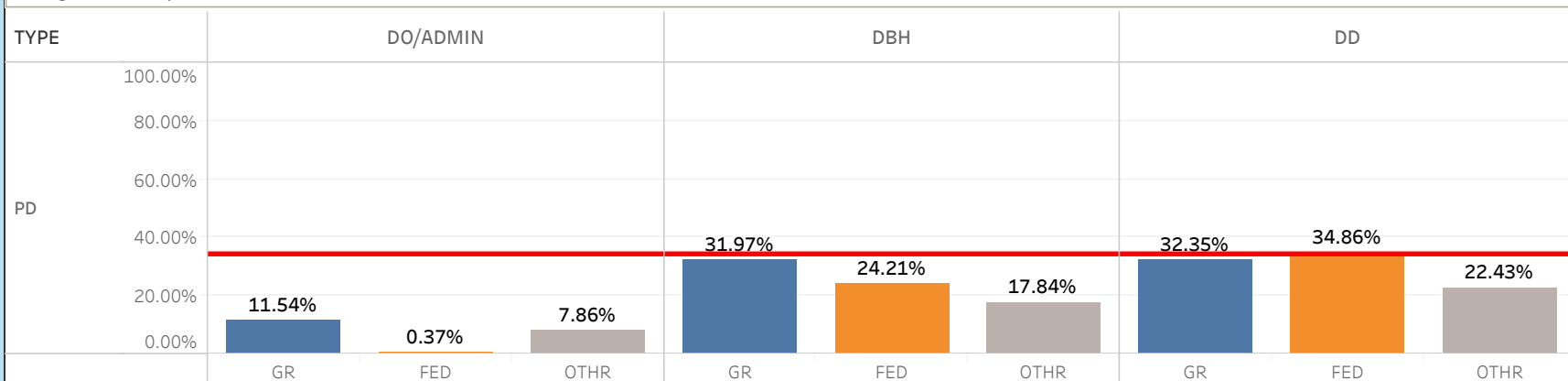
ARPA Projects &
Expenditures**Expenditures by Division as of November 2, 2025** *For Budget Year FY26

Budget Percent to Date: 34%

Personal Services and Expense & Equipment



Program Expenditures



Budget Expended

ARPA Projects &
Expenditures

ARPA Project Tracking

Percent of ARPA Projects Complete

Name of Project	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	100%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	84%
DBH Group Home and Cottage ADA Compliance Transformation	67%
Electronic Health Records System	73%
FQHC/CCBHO/CMHC Capital Improvements	93%
Inpatient Children's Acute Psychiatric Hospital	93%
Recovery Lighthouse, Inc Repair and and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

Percent of ARPA Project Expenditures Paid

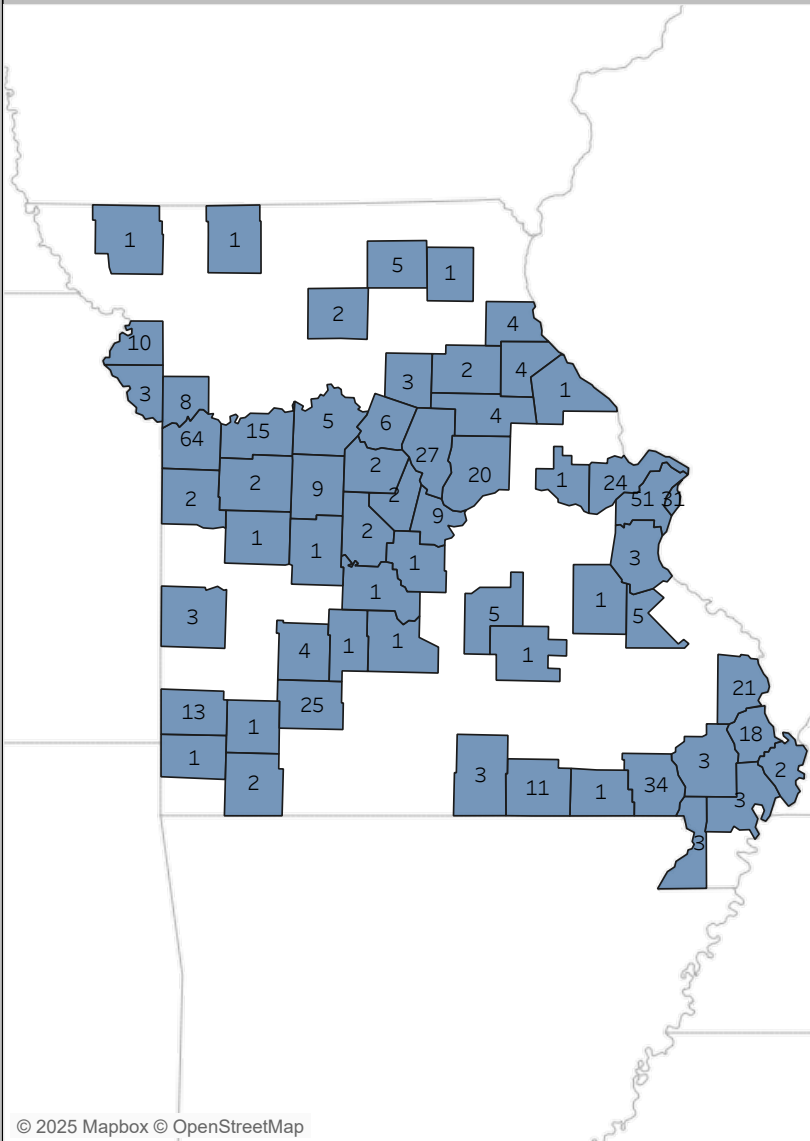
All ARPA Funds are obligated

ARPA Project Name	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	99%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	20%
DBH Group Home and Cottage ADA Compliance Transformation	33%
Electronic Health Records System	52%
FQHC/CCBHO/CMHC Capital Improvements	74%
Inpatient Children's Acute Psychiatric Hospital	64%
Recovery Lighthouse, Inc Repair and and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

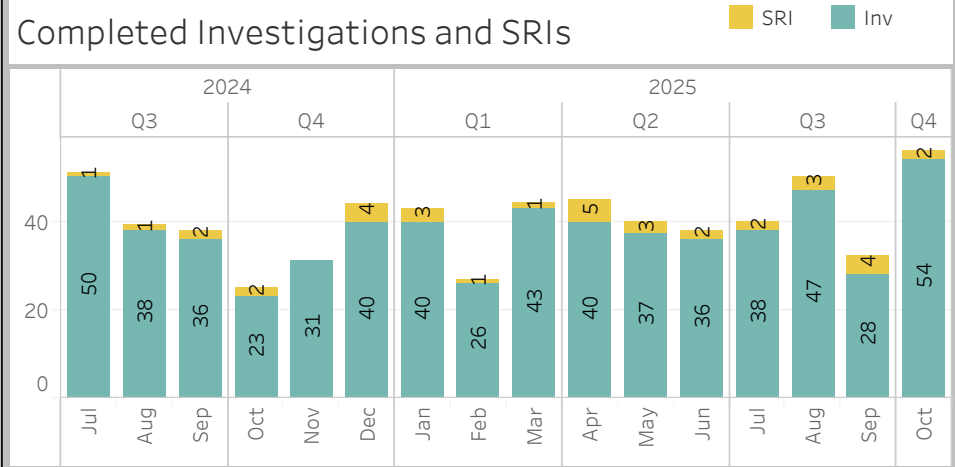
Investigations

Licensing and
Certification

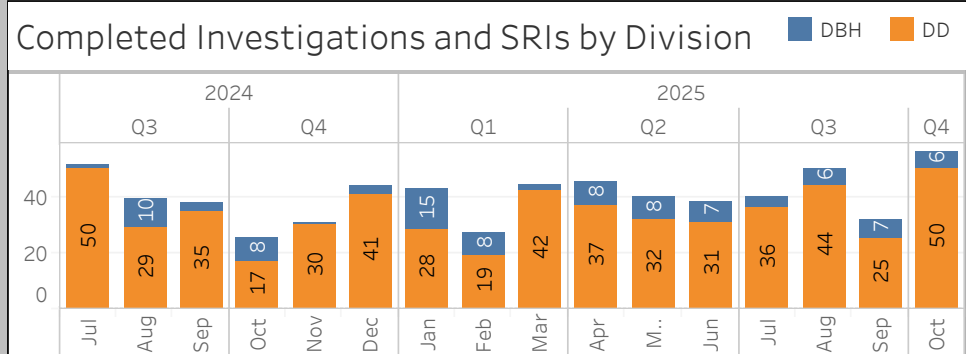
Assignment Map - Last 12 Months



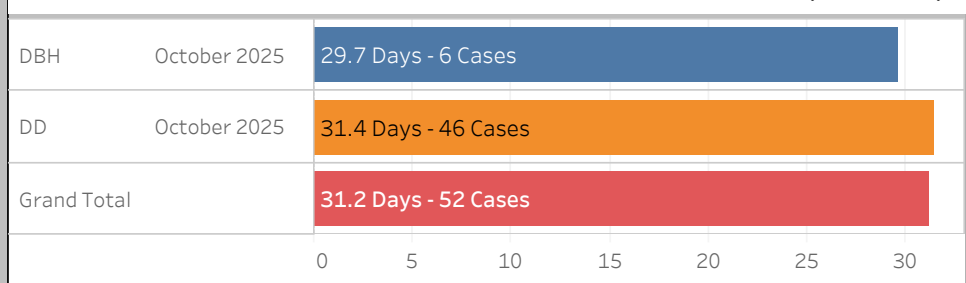
Completed Investigations and SRIs



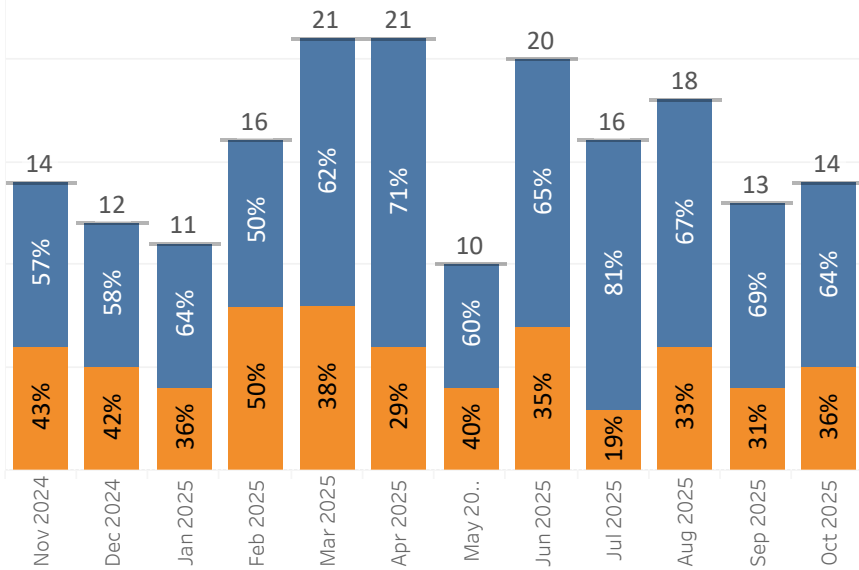
Completed Investigations and SRIs by Division



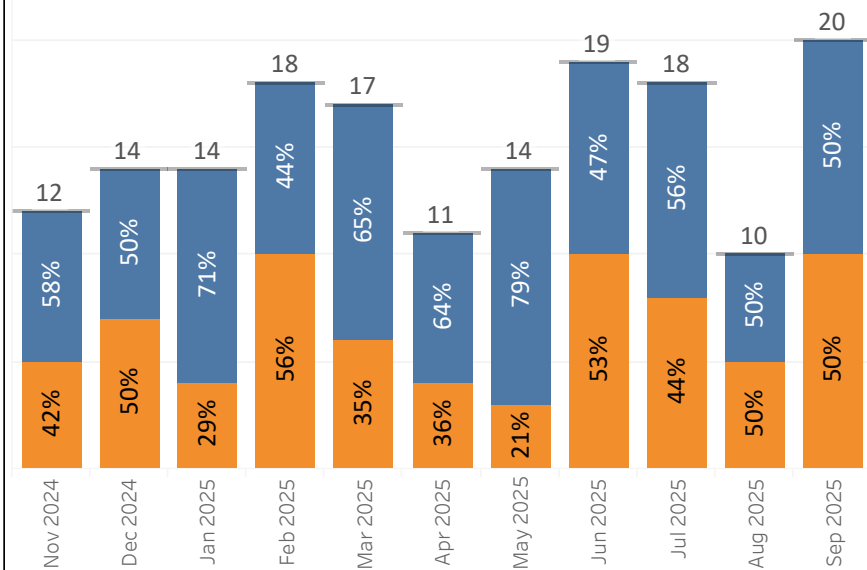
Avg Days Assigned to Final or Preliminary Report (non-ICF)



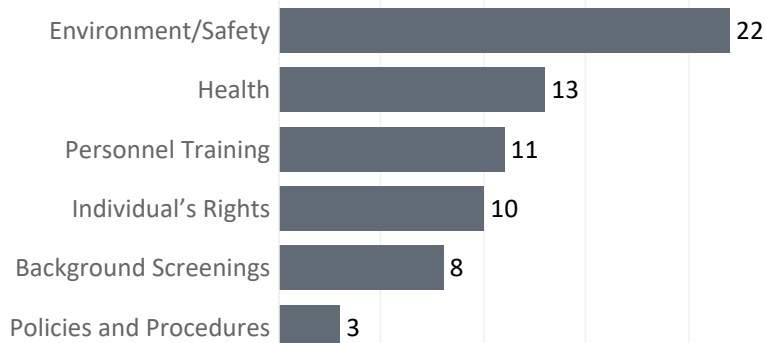
Number of Certification Surveys

Plan of Correction?
■ Yes
■ No

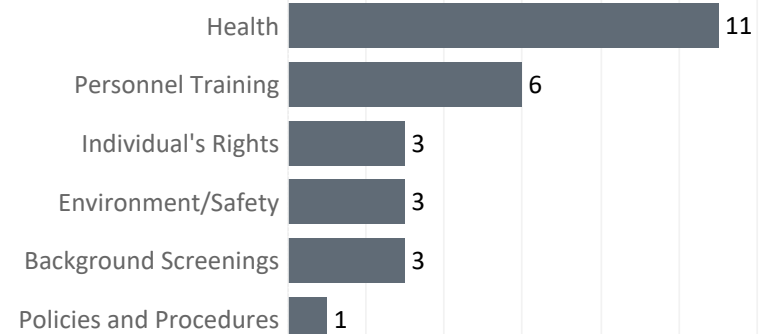
Number of Licensure Survey:

Plan of Correction?
■ Yes
■ NoCertification Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

Licensure Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area



HCBS Waiver
Services

Well-being and
Self-Sufficiency

Capacity and
Infrastructure

Capacity and
Infrastructure

Capacity and
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Served by Waiver

Waiver Type	Jun 2025	Jul 2025	Aug 2025	Sep 2025	Oct 2025
Community	6,662	6,906	6,913	6,898	7,001
Comprehensive	8,984	9,029	9,024	9,047	9,053
Lopez	316	317	319	320	319
Partnership	1,138	1,131	1,112	1,119	1,112
Grand Total	17,100	17,383	17,368	17,384	17,485

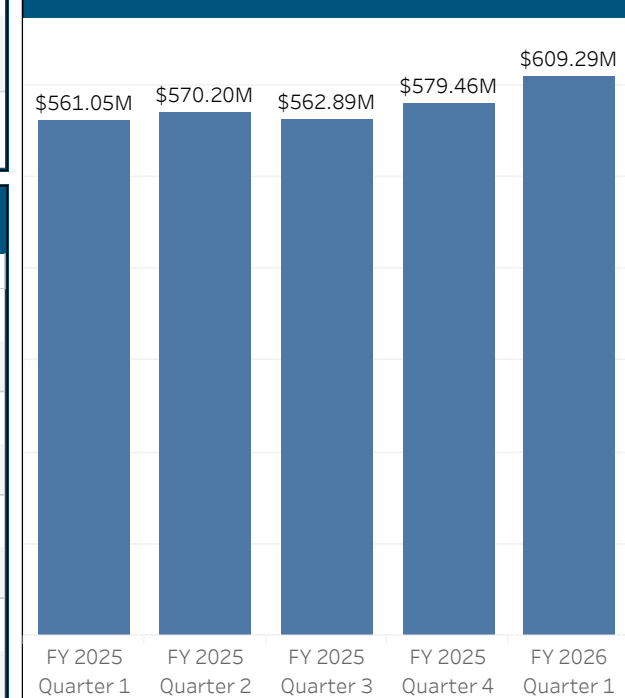
Waiver Waiting List

In Home	Residential
255	26

Expenditures by Waiver

		FY 2025 Q2	FY 2025 Q3	FY 2025 Q4	FY 2026 Q1
Community	Average Expenditures Per Person	\$13,327	\$13,308	\$13,307	\$14,836
	Total Paid	\$81.68M	\$81.14M	\$82.01M	\$95.10M
Comprehensive	Average Expenditures Per Person	\$55,742	\$54,919	\$56,419	\$57,697
	Total Paid	\$488.52M	\$481.75M	\$497.45M	\$514.20M
MO CDD	Average Expenditures Per Person	\$6,325	\$7,101	\$6,297	\$8,595
	Total Paid	\$1.78M	\$1.97M	\$1.73M	\$2.39M
Partnership for Hope	Average Expenditures Per Person	\$1,455	\$1,401	\$1,460	\$1,619
	Total Paid	\$1.33M	\$1.26M	\$1.29M	\$1.42M

Waiver Expenditures Over Time



Expenditures as of 10/31/2025 10:21:37 AM

FY: Fiscal Year starts on July 1

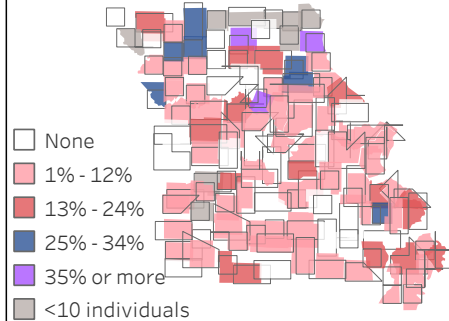


Independence/ Self-Sufficiency

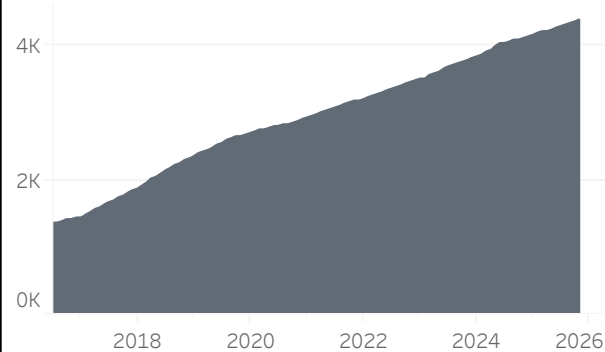
Employment Services

October 2025

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



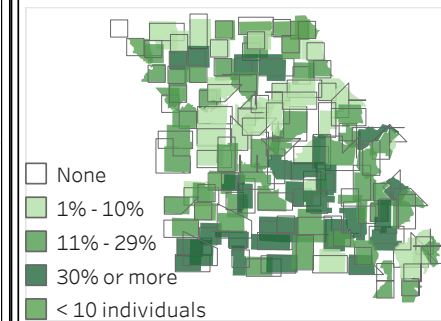
Cumulative Number of Consumers with an Employment Service Authorization



Self Directed Services

October 2025

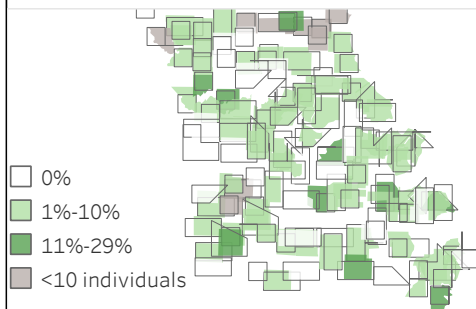
Individuals using Self-Directed Services (SDS)
Best practice goal is 23%



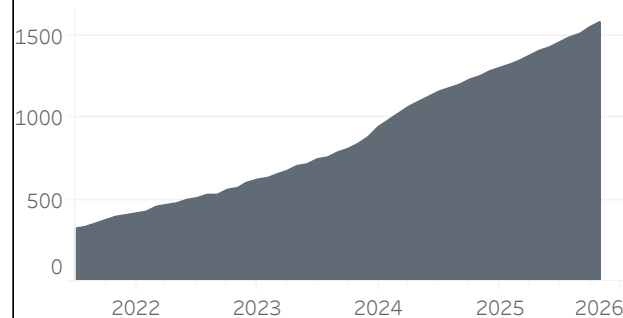
Universal Design and Assistive Technology

October 2025

% of Individuals with a Waiver authorized for technology (Assistive Technology or Remote Supports)



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



Consultations, Technical Assistanes, and Trainings

Program Type	Aug 25	Sep 25	Oct 25
Assistive Technology	20	19	3
Environmental Accessibility Adaptions	30	38	23
Remote Supports	3	12	1
Specialized Medical Equipment	2	1	3

HCBS Waiver
Services

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

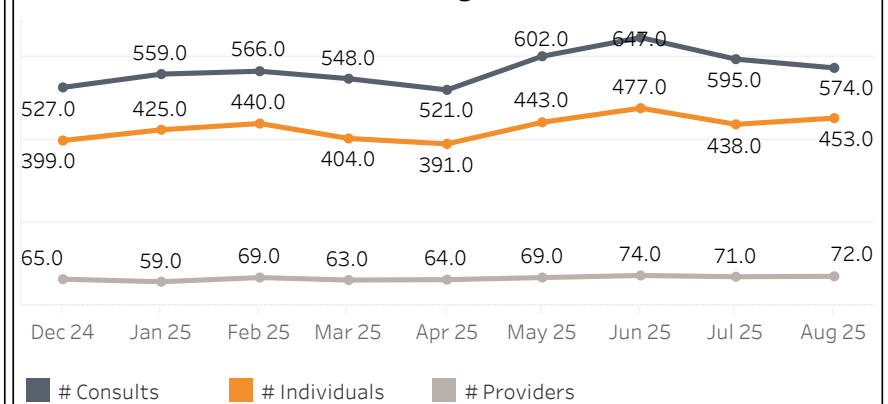
Timely Annual Budgets by Region

	August 2025	September 2025	October 2025
Albany	78.33%	79.25%	88.46%
Central Missouri	74.31%	75.49%	88.48%
Hannibal	78.12%	83.82%	86.89%
Joplin	77.52%	80.15%	85.04%
Kansas City	59.85% 40.15%	64.54% 35.46%	78.95%
Kirkville	73.81%	86.05%	69.23%
Poplar Bluff	80.56%	92.98%	89.74%
Rolla	73.85%	85.26%	94.44%
Sikeston	60.32% 39.68%	70.80%	69.66%
Springfield	69.91%	61.14% 38.86%	85.63%
St Louis	65.07% 34.93%	56.33% 43.67%	77.16%

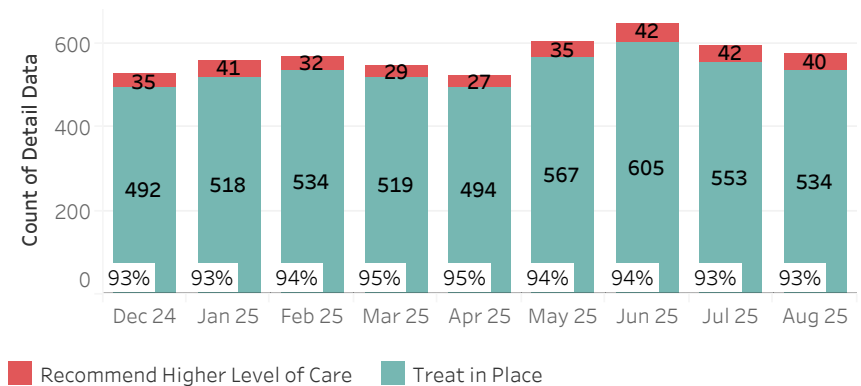
■ Late
■ OnTime

Health Assessment and Coordination

Usage



Consults that Deflected Emergency Care



HCBS Waiver
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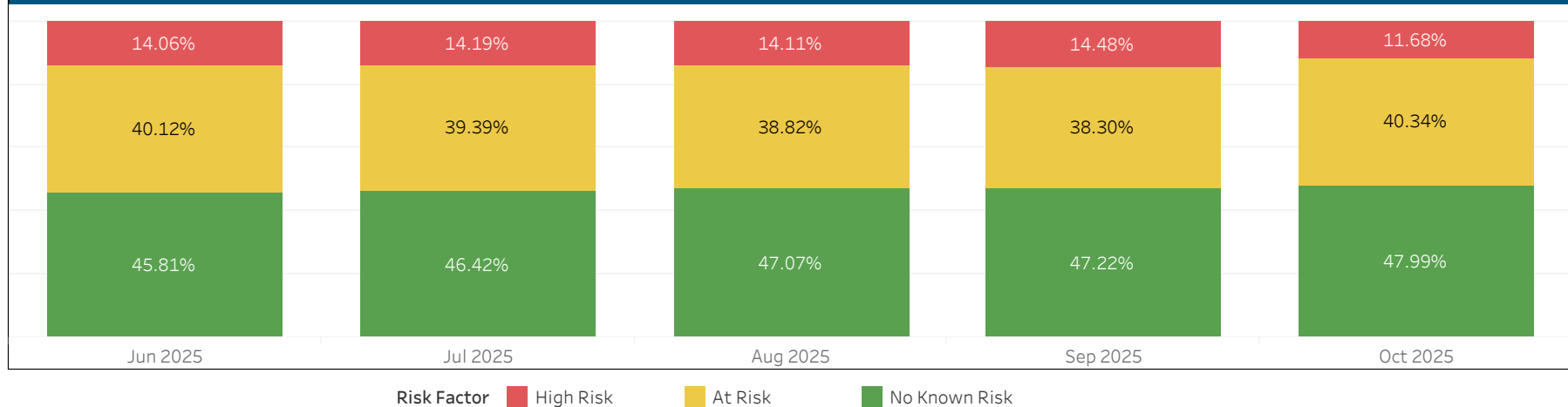
Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

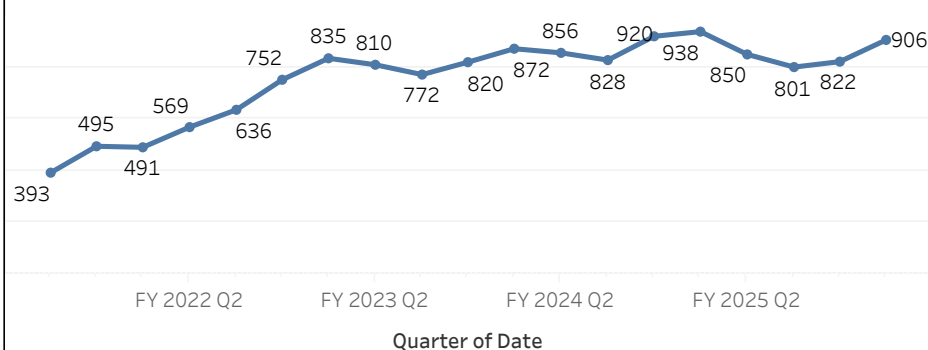


Residential Placement

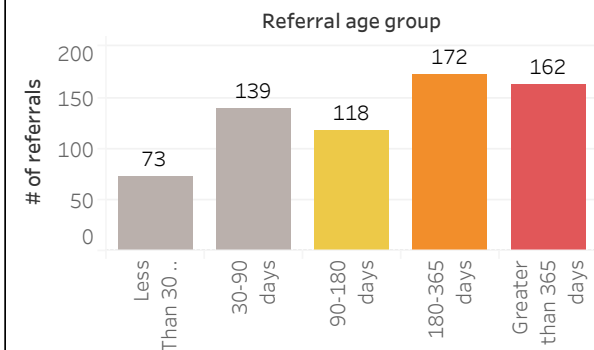
Number of Open Residential Consumer Referrals

664

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database



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DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	21	1	22
%Service Providers	3.37%	-	3.37%
%TCM	-	1.43%	1.43%

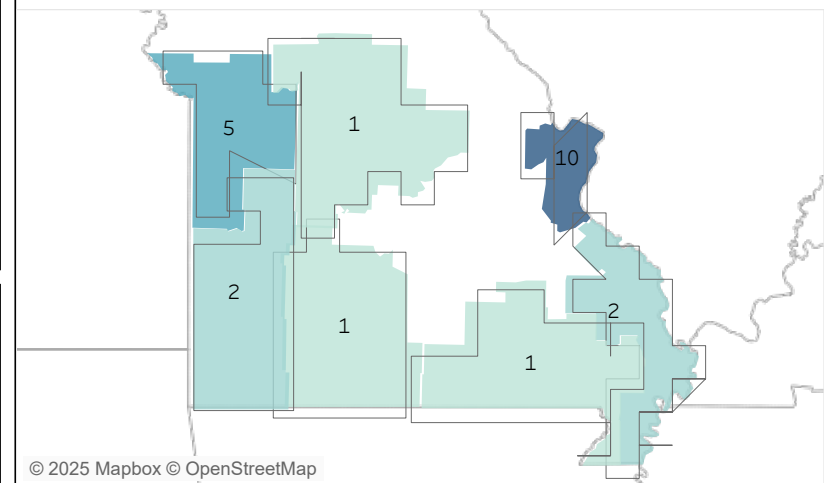
Provider Corrective Action Plans Ended Previous Month

6

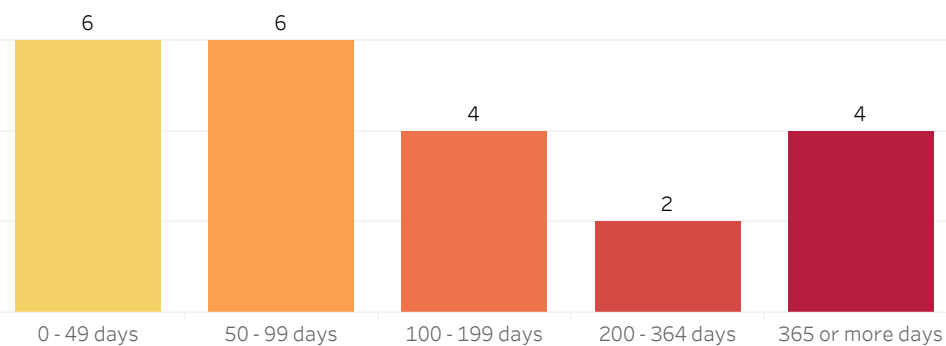
Provider Corrective Action Plans Implemented Previous Month

2

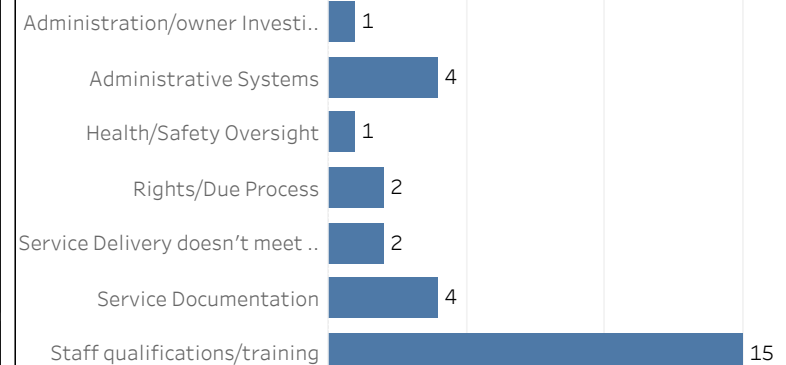
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP





MOQO: Safety & Security Personal Safety

This MOQO focuses on “living free from harm...and living in healthy environments where safety and security are a high priority”. This includes personal safety. Survey data can be used to understand if people receiving services feel safe and if they are able to speak up or make a report on their own. This dashboard highlights this type of data. The data is from the **2023-2024 NCI-IDD In-Person Survey (IPS)**, which is a face-to-face survey with adults who receive at least one Division service (in addition to support coordination). N represents the number of responses.

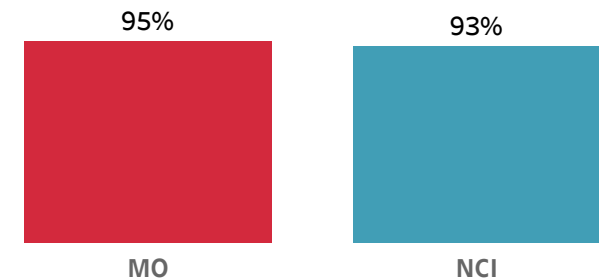
Are there any places that you feel afraid or scared? (Categories are not mutually exclusive; therefore, N is not shown)

These questions are from the main part of the NCI-IDD IPS. They include NCI (national) averages and MO averages.

	MO	NCI
Home	5%	5%
Day Program	1%	2%
Work	0%	1%
Walking in the Neighborhood	3%	5%
In Transport	0%	4%
Other	9%	10%

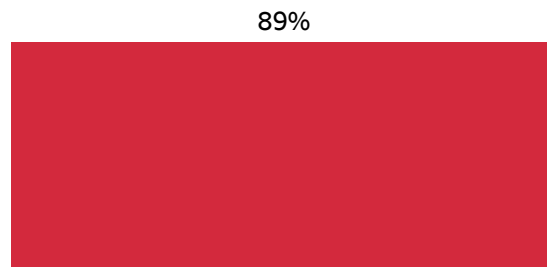
If you ever feel afraid, is there someone you can talk to?

(MO N: 245; NCI N: 9600)



If someone hurts or steals from you, can you report it by yourself? (MO N: 253)

NCI-IDD allows states to add questions to the IPS. These safety questions were added by the Division and are **only** asked of those living in MO. Therefore, an NCI average is not given.



If someone hurts or steals from you, who would you report it to? (Categories are not mutually exclusive; therefore, N is not shown)

Family or friend	41%
Staff	55%
Service Coordinator	15%
Regional office	1%
Office of Constituent Services	1%
Police	28%
Other	3%

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

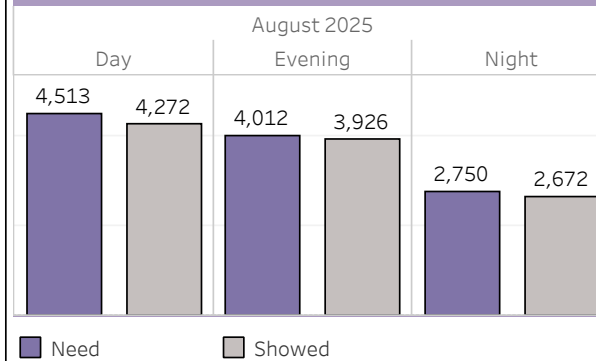
Count of Consumers by Program: November 2025

Grand Total	397
Bellefontaine Habilitation Center	77
Higginsville Habilitation Center	41
Northwest Community Services	106
Southeast Missouri Residential Services	64
Southwest Community Services	40
St Louis Developmental Disabilities Treatment Center	69

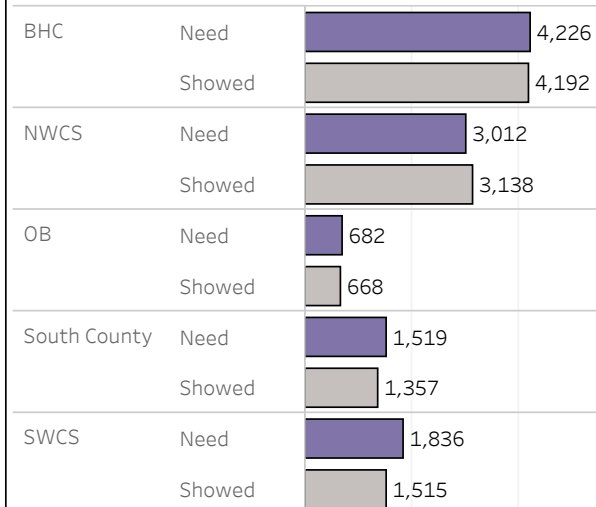
Direct Support Professional Absenteeism Reasons

	Jun 2025	Jul 2025	Aug 2025
# of Staff Holdovers (volunteer/manda..)	2,087	2,015	1,257
Call-ins (unexpected)	1,713	1,786	1,107
No Call/ No Show	102	73	76
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,730	1,639	1,127

Direct Support Professional Staffing by Shift August 2025



Percent Staffed

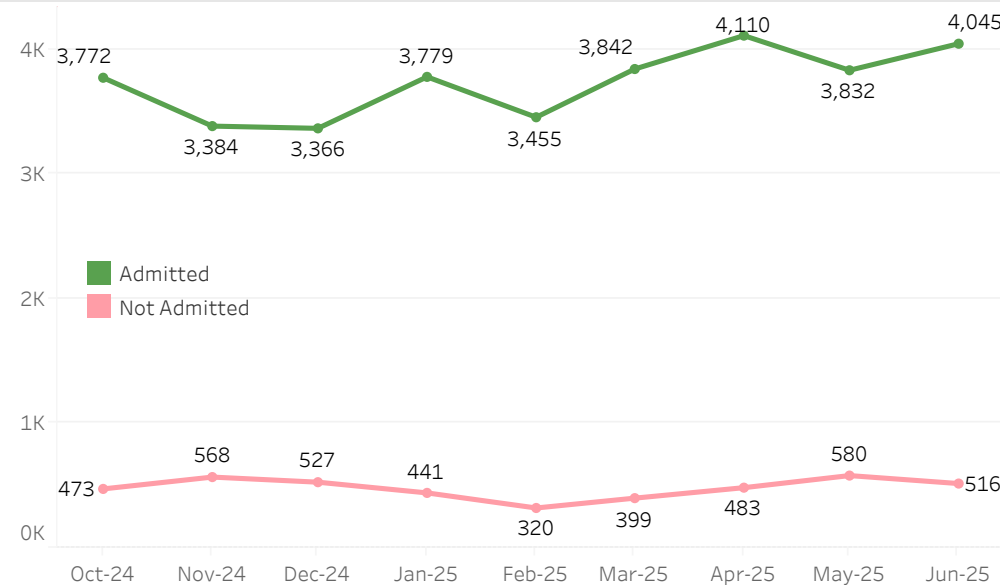


Direct Support Professional Filled Position Changes

	Jun 2025	Jul 2025
Employees Started	65	32
Employment Ended	39	37
Net Employee Change	26	-5

	July 2025		
	Employees Started	Employment Ended	Net Employee Change
BHC	6	3	3
HHC	8	8	0
HOPE	3	3	0
NWCS - Hig..	1	3	-2
NWCS - Mar..	3	6	-3
NWCS - Ray..	1	2	-1
OB	1	1	0
SEMORS: Si..	5	2	3
SEMORS:Po..	4	3	1
South Coun..	0	1	-1
St. Charles	0	3	-3
SWCS	0	2	-2

Persons Presenting to a Behavioral Health Crisis Center (BHCC)



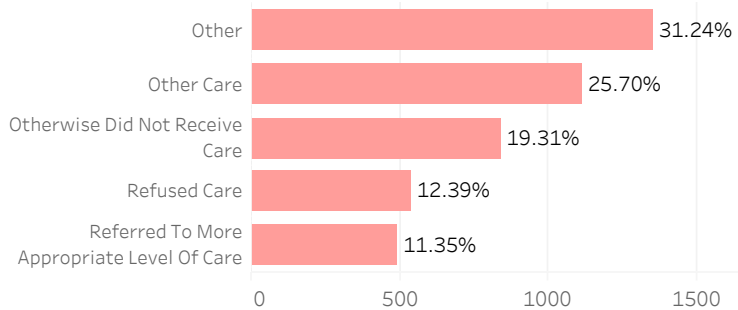
For those presenting at a BHCC (as of 9/30/2025):

88.63% were admitted
11.37% were not admitted

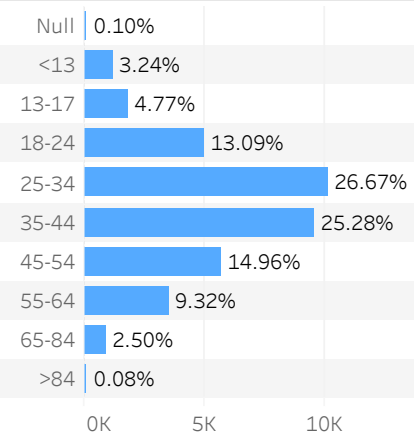
56.19% sought help for Mental Health
16.47% sought help for Substance Use



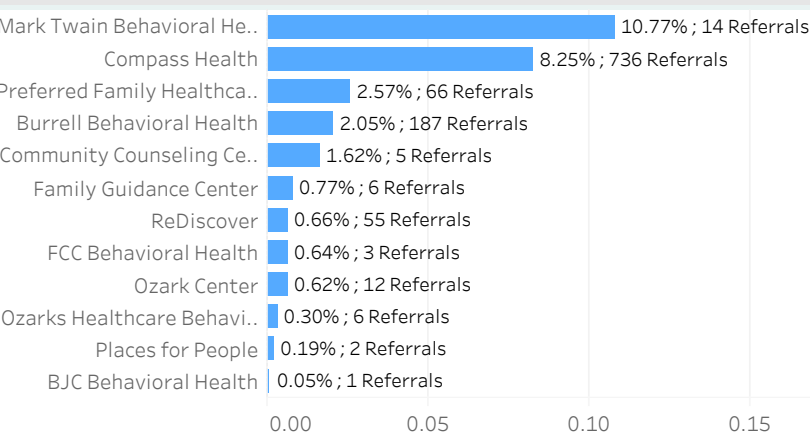
Reason Not Admitted



Persons by Age Group



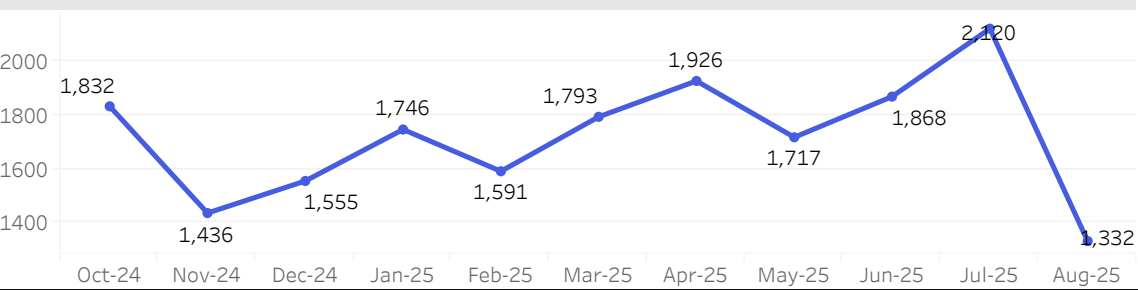
Percent of Referrals that are Law Enforcement



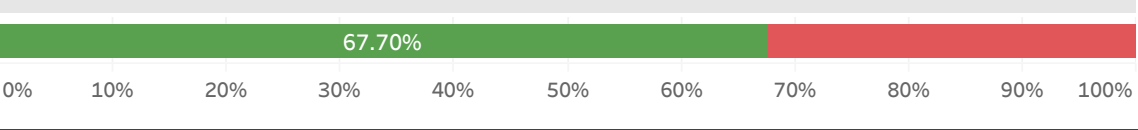
Average Time Spent by Law Enforcement

Ozarks Healthcare Behavi..	24.60 minutes
Places for People	10.00 minutes
Burrell Behavioral Health	7.38 minutes
Ozark Center	7.00 minutes
Preferred Family Healthc..	5.75 minutes
Compass Health	5.14 minutes
ReDiscover	4.78 minutes
Community Counseling Ce..	4.67 minutes
Family Guidance Center	3.00 minutes
Mark Twain Behavioral He..	2.29 minutes
FCC Behavioral Health	2.00 minutes

Community Behavioral Health Liaison (CBHL) Referrals



Contact Success Rate



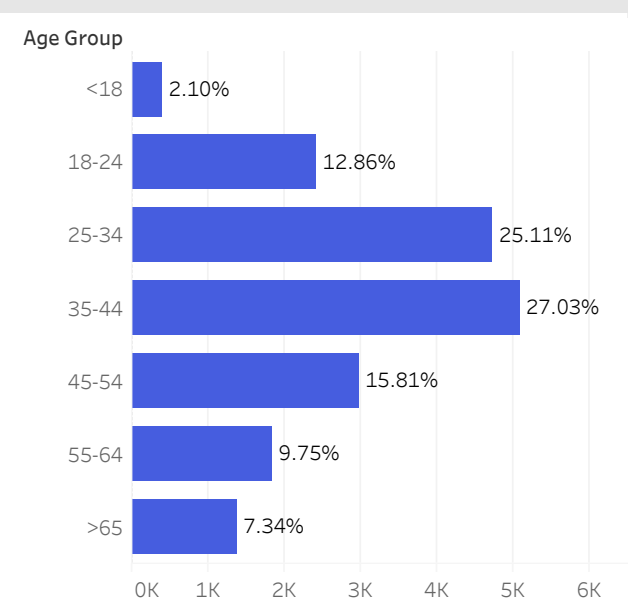
CBHL Successful Contacts

12,807

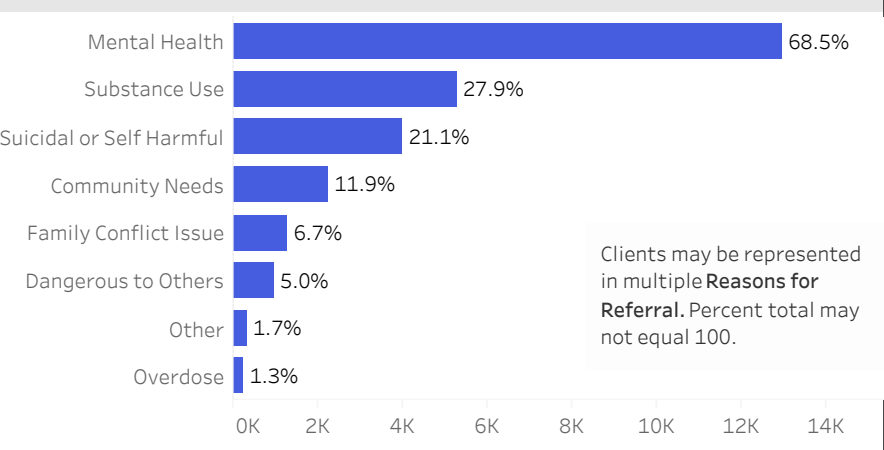
CBHL Contacts with IDD Diagnosis

324

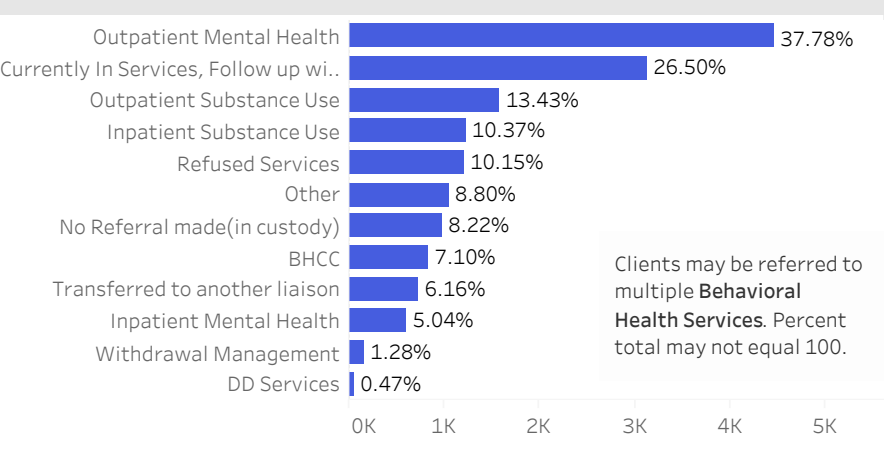
Referrals by Age Group



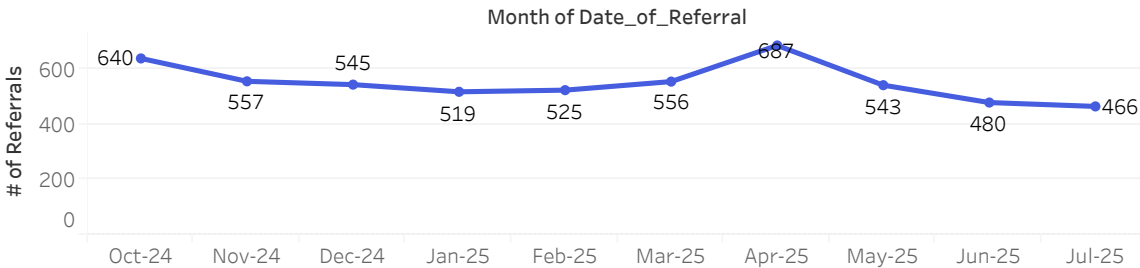
CBHL Referral Reason



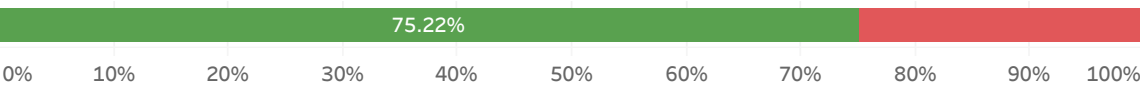
CBHL Outcome of Referral



Youth Behavioral Health Liaison Referrals by Month



YBHL Contact Success Rate



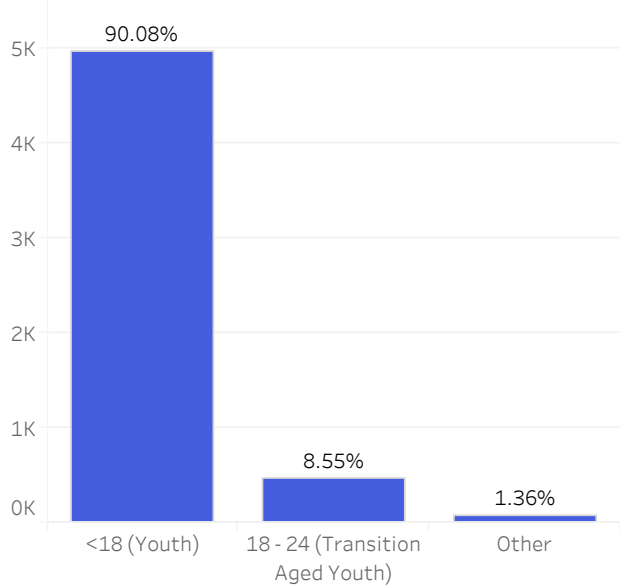
YBHL Successful Contacts

4,178

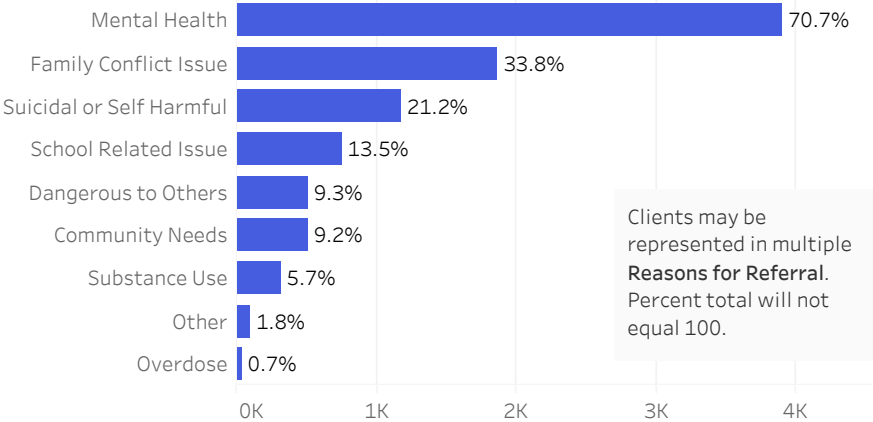
YBHL Contacts with IDD Diagnosis

284

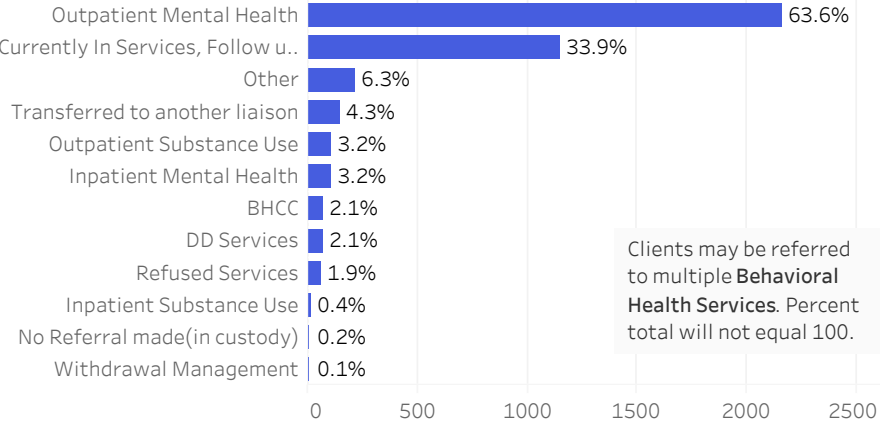
YBHL Referrals by Age



YBHL Referral Reason



YBHL Outcome of Referral



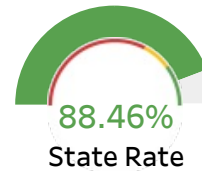
BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
73,245



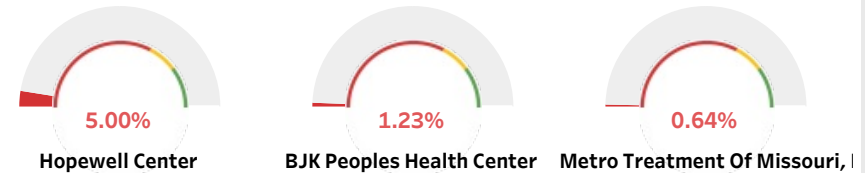
State Expected Completed
82,802

Top 3 Providers



Provider	Completed	Expected	Rate
Family Self Help Center Inc	711	711	100.00%
Westend Clinic	298	298	100.00%
Arthur Center	149	149	100.00%
Community Counseling Center	67	67	100.00%
SEMOBH	4,811	4,812	99.98%
Preferred Family Healthcare, Inc.	14,961	14,966	99.97%
Family Guidance Center	836	837	99.88%
ReDiscover	2,485	2,490	99.80%
Center For Life Solutions, Inc.	1,484	1,488	99.73%
Salvation Army	1,226	1,234	99.35%
Compass Health Inc.	20,110	20,274	99.19%
BJC Behavioral Health	194	198	97.98%
Tri-County Mental Health Services	484	505	95.84%
Bootheel Counseling Services	39	41	95.12%
Mark Twain Behavioral Health	1,938	2,040	95.00%
Family Counseling Center, Inc.	4,197	4,483	93.62%
Ozark Center	2,031	2,206	92.07%
Heartland Center for Behavioral Ch..	6,958	7,989	87.09%
Clark Center	194	224	86.61%

Bottom 3 Providers



Provider	Completed	Expected	Rate
North Central MO Mental Health Ce..	19	23	82.61%
Ozarks Medical Center	4	5	80.00%
Gibson Center for Behavioral Change	2,128	2,728	78.01%
VCPHCS XV, LLC	86	132	65.15%
BHG XXVIII	33	52	63.46%
Queen Of Peace Center	773	1,275	60.63%
BHG XLIII, LLC	54	91	59.34%
Burrell, Inc.	3,541	5,986	59.15%
ARCA	2,135	3,658	58.37%
Gateway Foundation, Inc.	792	1,467	53.99%
DRD Management, Inc.	181	345	52.46%
BHG XXIX	17	33	51.52%
Truman Medical Center Inc	188	712	26.40%
Community Mental Health Consulta..	41	260	15.77%
Places For People	14	106	13.21%
Swope Health Services	63	660	9.55%
Hopewell Center	1	20	5.00%
BJK Peoples Health Center	1	81	1.23%
Metro Treatment Of Missouri, LP	1	156	0.64%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 9/1/2024 to 8/31/2025.
Information last updated on 11/2/2025.

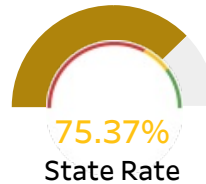
BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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Status Reports for Mental Health Services

Status Report Type
Admissions

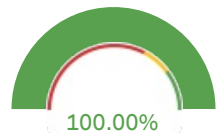
Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
26,932

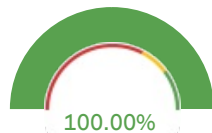


State Status Reports Expected
35,731

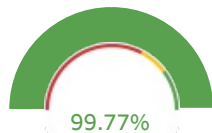
Top 3 Providers



Adapt of Missouri, LLC.

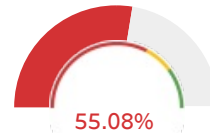


Comprehensive Health Systems

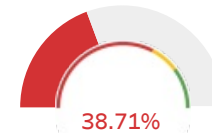


Compass Health Inc.

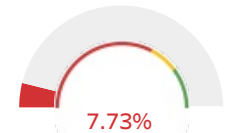
Bottom 3 Providers



Truman Medical Center Inc



Ozark Center



BJK Peoples Health Center

Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	1,129	1,129	100.00%
Comprehensive Health Syst..	64	64	100.00%
Compass Health Inc.	8,932	8,953	99.77%
Arthur Center	196	197	99.49%
Clark Center	1,010	1,030	98.06%
BJC Behavioral Health	2,418	2,470	97.89%
North Central MO Mental He..	684	700	97.71%
Preferred Family Healthcare..	434	455	95.38%
Family Counseling Center, In..	1,674	1,766	94.79%
ReDiscover	773	847	91.26%
Family Guidance Center	942	1,043	90.32%
Bootheel Counseling Services	439	489	89.78%
SEMOBH	13	15	86.67%

Provider	Completed	Expected	Rate
Independence Center	209	247	84.62%
Ozarks Medical Center	752	901	83.46%
Places For People	340	412	82.52%
New Horizons Community S..	54	66	81.82%
Community Counseling Cent..	528	661	79.88%
Hopewell Center	143	206	69.42%
Swope Health Services	813	1,199	67.81%
Mineral Area CPRC	20	30	66.67%
Mark Twain Behavioral Heal..	394	631	62.44%
Burrell, Inc.	3,742	6,142	60.92%
Tri-County Mental Health Se..	201	334	60.18%
Truman Medical Center Inc	282	512	55.08%
Ozark Center	427	1,103	38.71%
BJK Peoples Health Center	319	4,129	7.73%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 9/1/2024 to 8/31/2025.
Information last updated on 11/1/2025.

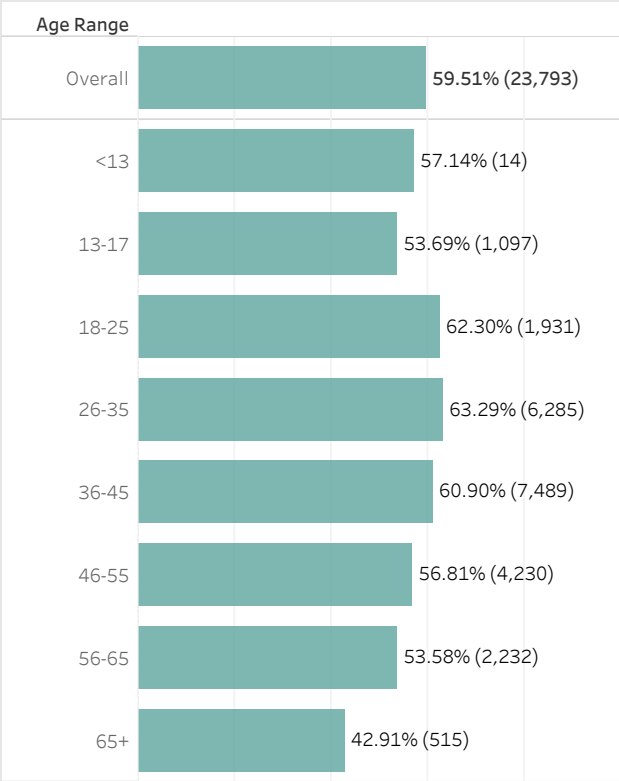
Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
11/4/2024 to 11/3/2025

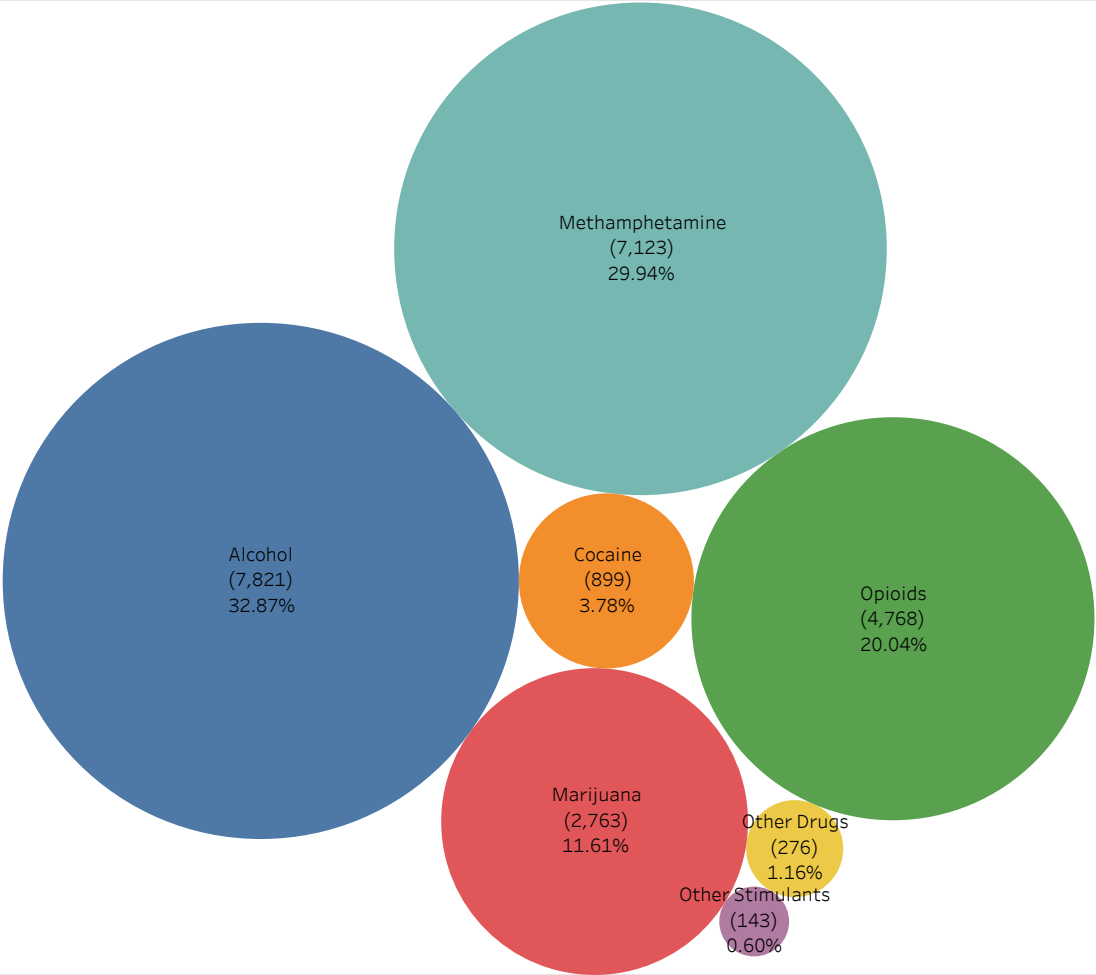
Programs Included
All

Primary Substances at Program Admission

% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.



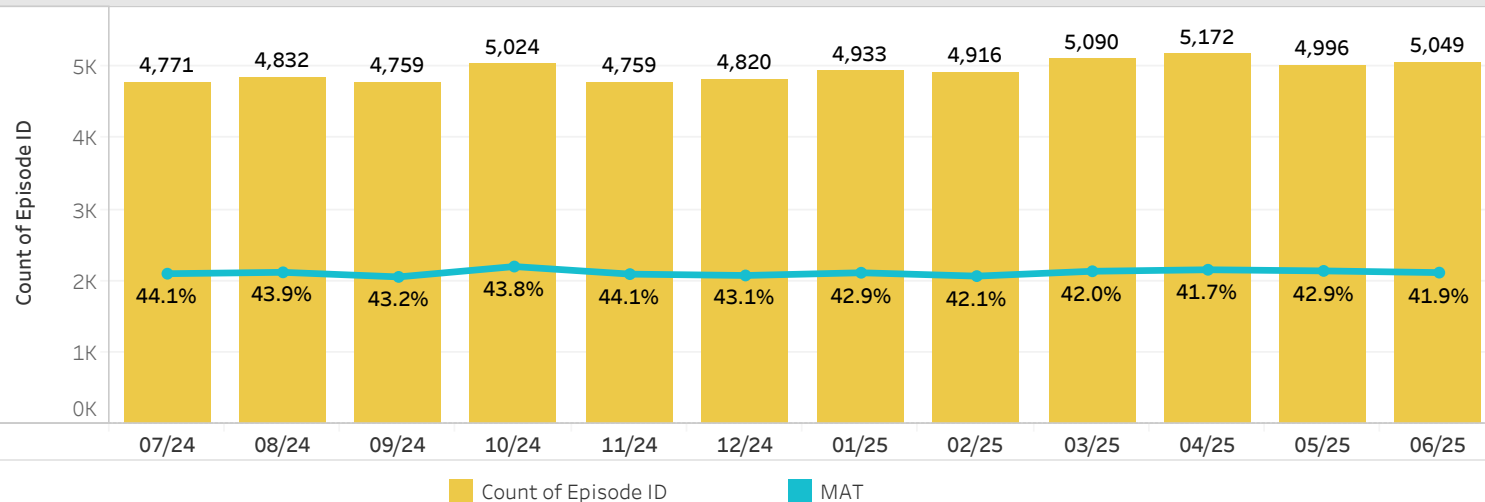
Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
% Change in AUD Episodes	3.1%▲	1.3%▲	-1.5%▼	5.6%▲	-5.3%▼	1.3%▲	2.3%▲	-0.3%▼	3.5%▲	1.6%▲	-3.4%▼	1.1%▲
% Change in MAUD Episodes	3.4%▲	0.9%▲	-3.0%▼	7.0%▲	-4.8%▼	-0.9%▼	1.8%▲	-2.2%▼	3.3%▲	1.0%▲	-0.7%▼	-1.1%▼

Monthly Activity



Year-Over-Year Change # of AUD Episodes

9.2%▲

Year-Over-Year Change # of AUD Episodes with Medication

5.6%▲

Year-Over-Year MAUD Rate Change

-1.9%▼

Data Updated: November 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

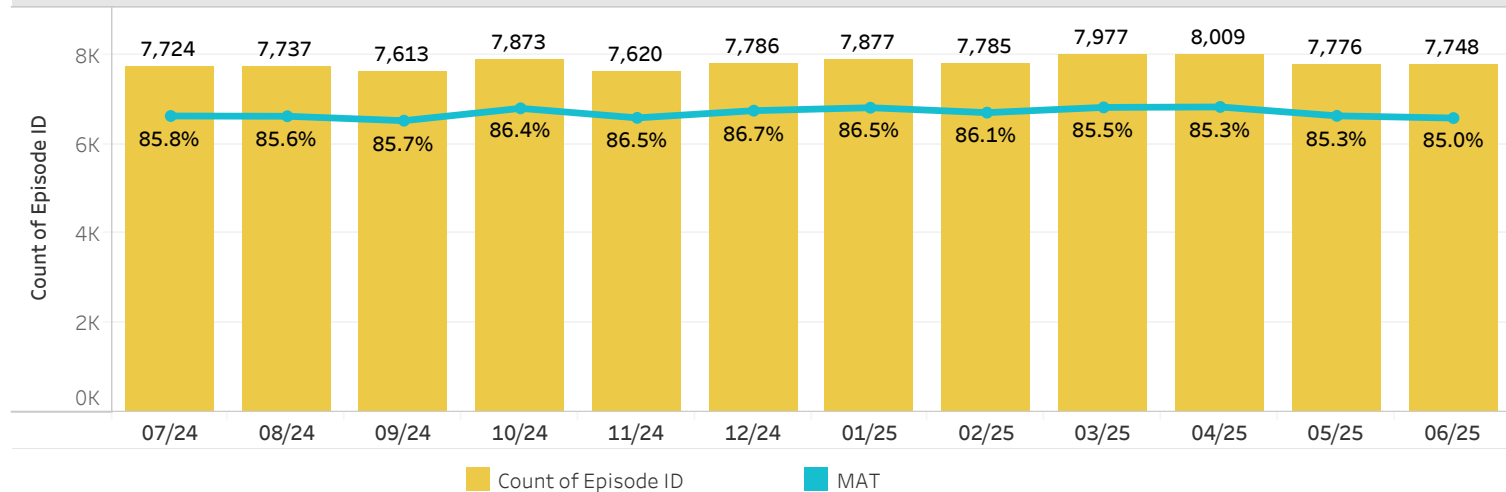
Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
% Change in OUD Episodes	0.4%▲	0.2%▲	-1.6%▼	3.4%▲	-3.2%▼	2.2%▲	1.2%▲	-1.2%▼	2.5%▲	0.4%▲	-2.9%▼	-0.4%▼
% Change in MAUD Episodes	-0.5%▼	-0.1%▼	-1.5%▼	4.2%▲	-3.1%▼	2.4%▲	1.0%▲	-1.6%▼	1.7%▲	0.1%▲	-2.9%▼	-0.7%▼

Monthly Activity



Year-Over-Year Change # of OUD Episodes

-1.0%▼

Year-Over-Year Change # OUD Episodes with Medication

-2.1%▼

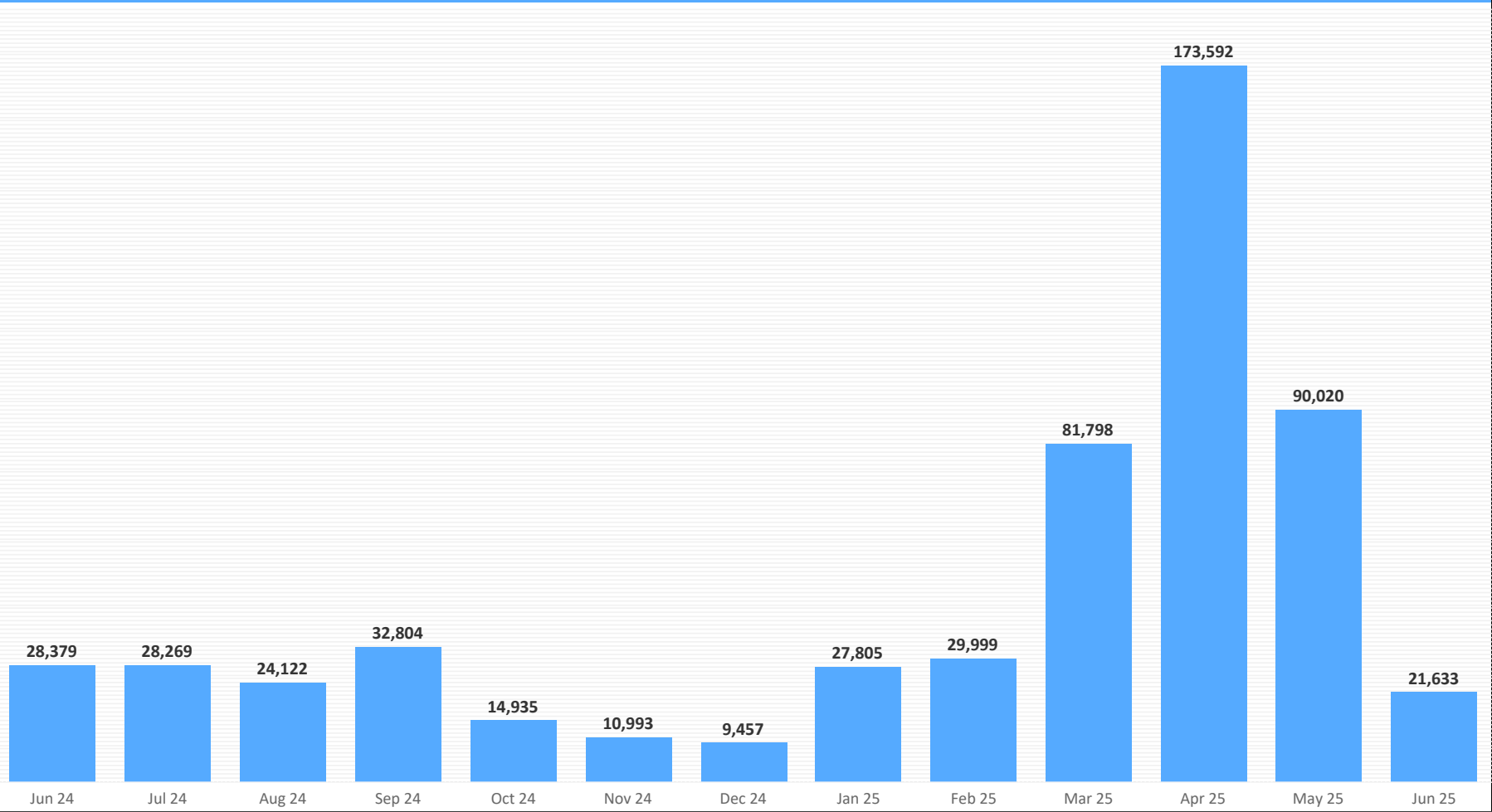
Year-Over-Year MOUD Rate Change

-0.1%▼

Data Updated: November 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

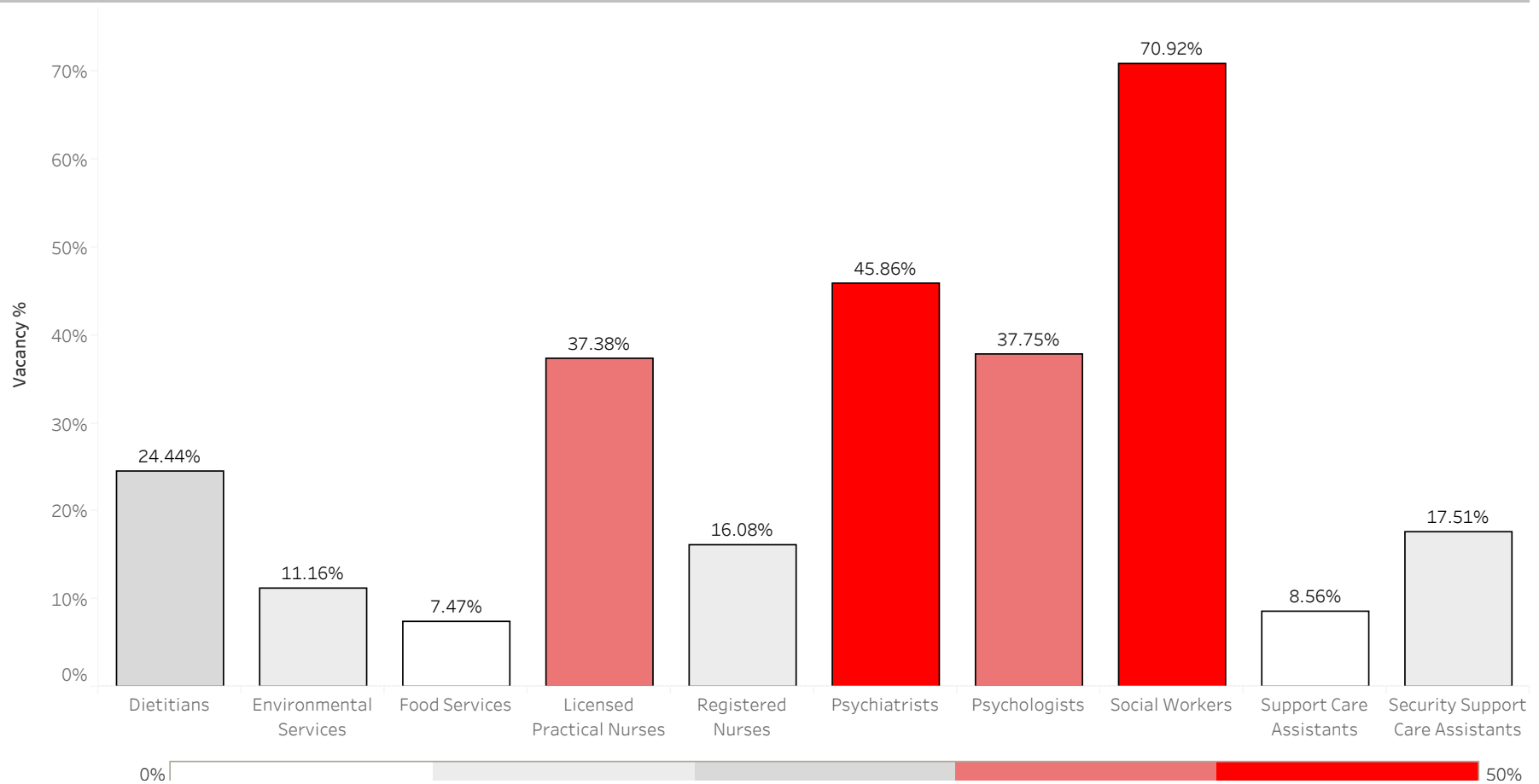
Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.

BHCC Activity	CBHL	YBHL	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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DBH Inpatient Facility Current Vacancy Rates



Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.

